# CAT CAIS LTID Open Issues List – As of 9/2/2020 Release Planned/Workaround Provided

| # | Status | Error Code | Summary | Resolution | Priority | Test Environment Targeted Release Date/Workaround | Production Environment Targeted Release Date/Workaround | Area |
|---|---|---|---|---|---|---|---|---|
| 1 | Open | N/A | Using Private Line or Private Link, logout from MDP does not automatically logout user on CAIS – (SRG works fine) | Code Release | Medium | Workaround: As a workaround, the user can navigate to CAIS and click the logout button. After 30 mins of inactivity the user will be automatically logged out. Long term fix: Release planning in progress. | N/A | Reporter Portal |
| 2 | Open | N/A | Defining a customer reporting relationship without an expiration date causes all users for the CAT Submitter firm to no longer be able to login to CAIS. | Code Release | Medium | Workaround: Update the customer reporting relationship to have an expiration date set far in the future. Long term fix: Release planning in progress. | N/A | Reporter Portal |