Industry CAT CAIS Release Status

January 4, 2023

Agenda

- Full CAIS Release Update
- Open Issues
- Planned Enhancements
- Specification Updates
- General Announcements & Reminders
- Q&A
- Appendix

Industry CAT Full CAIS Release Update

Industry Member Release Rollout - Pre-Full CAIS Production

Full CAIS Release 1
Industry Test – 1/31/2022
Production – 4/25/2022

Ingestion

- Industry Test Open for Machine-to-Machine File & Data Integrity Validations, Material Inconsistencies, and Feedback
- Feedback file contains up to 1,000 Rejections

CAIS Reporter Portal

- Manual File Upload
- Manual Submission
- Submission Feedback
- Inconsistencies Feedback
- Nightly Inconsistencies Report

Full CAIS Certification opened on 2/1/2022

Full CAIS Release 2a
Industry Test – 3/28/2022
Production – 4/25/2022

Ingestion

- New DRIVERLICENSE Foreign TID Type
- EIN Validation changed to format validation
- Feedback file enhanced to include all Rejections feedback

CAIS Reporter Portal

 FDID Reconciliation Report updated with Full CAIS information (count of CAT Customers and Version information) Full CAIS Release 2b
Industry Test – 4/11/2022
Production – 4/25/2022

Ingestion

- Remove OTHBKR and CP customerType values for Legal Entity Customer Records
- Remove BROKERAGE and ADVISED values for accountType
- Remove primeBrokerID and bankDepositoryID fields and add a new DVPCustodianID field

Industry Member Release Rollout - Pre-Full CAIS Production

Full CAIS Release 3a
Industry Test – 5/25/2022
Production – 6/13/2022

Ingestion

- New Authorized Trader
 Names List on FDID record
- Increase *lastName* field length to 200 characters

Reports

 FDID Version Report posted to SFTP weekly, containing active LTID Phase FDIDs not updated to Full CAIS Phase

CAIS Reporter Portal

 FDID Version Report available on-demand, containing active LTID Phase FDIDs not updated to Full CAIS Phase Full CAIS Release 4
Industry Test – 6/26/2022
Production – 7/1/2022

Ingestion

• New OTHGOVT Foreign TID Type

Performance Enhancements

 CAIS file processing improvements

Minor Enhancements and Bug Fixes

Full CAIS Release 5
Industry Test – 9/19/2022
Production – 10/3/2022

Performance Enhancements

 CAIS file processing improvements

Minor Enhancements and Bug Fixes

Industry Member Release Rollout - Full CAIS Production

Full CAIS Release 6
Industry Test – 11/21/2022
Production – 12/19/2022

Bug Fixes

Full CAIS Release 6b
Industry Test – 1/16/2023
Production – 1/23/2023

Ingestion

- Temporarily disable all Material Inconsistency validations (Inconsistency Codes 30002, 30003 and 30004)
- Temporarily disable related updateNotification validations (Error Codes 22503 and 22525)

Industry Member Release Rollout - Full CAIS Production

CAIS Report Card Release

Report Card

- The first Full CAIS Compliance Report Card will be published on May 15, 2023 for the month of April 2023
- Compliance Rates distinguished for Correspondent data

Industry Member Release Rollout - Planned Future Enhancements

Industry Test – TBD Production – TBD

- INACTIVE End Reason
- Automated Transfer Procedure
- Optimization of error feedback
- Validate that correspondentCRD is a different identifier than the catReporterCRD

	Production Environment										
	Monday, 12/26	Tuesday, 12/27	Wednesday, 12/28	Thursday, 12/29	Friday, 12/30	Saturday, 12/31	Sunday, 1/1				
Number of Total Submitters	25	59	67	65	63	21	6				
Number of Unique Firms	34	530	831	850	791	445	11				
Number of Files Received	Total: 94 Reporter Portal: 0 SFTP: 94	Total: 1,267 Reporter Portal: 19 SFTP: 1,248	Total: 2,320 Reporter Portal: 11 SFTP: 2,309	Total: 2,259 Reporter Portal: 15 SFTP: 2,244	Total: 2,139 Reporter Portal: 9 SFTP: 2,130	Total: 1,332 Reporter Portal: 1 SFTP: 1,331	Total: 16 Reporter Portal: 0 SFTP: 16				
Number of Files Rejected	0	60	40	48	34	23	0				
File Reject Rate	0.00%	4.74%	1.72%	2.12%	1.59%	1.73%	0.00%				

Production Environment											
	Monday, 12/26	Tuesday, 12/27	12/27 Wednesday, 12/28 Thursday, 12/29 Friday, 12/30 Saturday, 12/31								
FDID Records Accepted	299,185	1,600,583	2,296,351	5,239,191	2,088,905	810,298	39,660				
FDID Records Rejected	6,398	174,947	370,746	259,670	278,314	145,625	185				
FDID Records Submitted	305,583	1,775,530	2,667,097	5,498,861	2,367,219	955,923	39,845				
FDID Record Rejection Rate	2.09%	9.85%	13.90%	4.72%	11.76%	15.23%	0.46%				

Production Environment										
	Monday, 12/26 Tuesday, 12/27 Wednesday, 12/28 Thursday, 12/29 Friday, 12/30 Saturday, 12/31									
Customer Records Accepted	126,201	1,267,092	2,308,577	3,845,966	2,037,021	1,099,596	40,360			
Customer Records Rejected	4,338	279,813	387,371	278,898	289,875	154,231	233			
Customer Records Submitted	130,539	1,546,905	2,695,948	4,124,864	2,326,896	1,253,827	40,593			
Customer Record Rejection Rate	3.32%	18.09%	14.37%	6.76%	12.46%	12.30%	0.57%			

Full CAIS Phase Rejection Observations

Rejection Source	Top Rejection Reasons
File	 Unauthorized CAT Submitter ID Paired Identifiers file not received Missing or invalid file version
FDID	 Associated Customer Record rejected Multiple active roles for Customer within fdidCustomerList Missing ADDRESS1 type Address Record No active Customer associations Missing fdidCustomerList
Customer	 Customer record rejected because an associated FDID was rejected Missing or invalid <i>lastName</i> Missing or invalid format of <i>yearOfBirth</i> Multiple instances of Customer with differing data Customer has an open material inconsistency and <i>updateNotification</i> was not set as true

Open Issues, Planned Enhancements, and Specification Updates

#	Status	Error Code	Summary	Resolutio n	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
1	Open	N/A	Intermittent instances where rejections, inconsistencies details and repair credit may be incomplete on the reporter portal screens. Rejections and Inconsistencies details are being delivered via feedback files.	TBD	High	Fix: TBD	Fix: TBD	Reporter Portal
2	Open	23005, 24001,	An attempt to resolve certain errors may incorrectly generate additional erroneous rejections and/or warnings. Additionally, FDID Reconciliation Report may be impacted by this issue.	TBD	High	Fix: TBD	Fix: TBD	Data Validation
3	UPDATED - Open	30002, 30003, 30004, 22503, 22525	may incorrectly generate additional erroneous		High	 Until validations are temporarily disabled, Industry Members may ignore the Material Inconsistency Errors. Once disabled, the Industry Members may resubmit the FDID Record (with all LTID and Customer associations) in order 	Fix: 01/23/2023 Workaround/Guidance: 1. Until validations are temporarily disabled, Industry Members may ignore the Material Inconsistency Errors. 2. Once disabled, the Industry Members may resubmit the FDID Record (with all LTID and Customer associations) in order to repair the rejections.	Data Validation
4	UPDATED - Open	N/A	Intermittent instances where Rejections and Inconsistencies may result in an incomplete CSV download error or an error that prevents the file from downloading.	Code Release	High	Fix: TBD	Fix: TBD	Reporter Portal

^{***} The Known Issues List is published on www.catnmsplan.com under "Industry Member Specifications" ***

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
5	Open	N/A	Intermittent issues with filtering results on rejections and inconsistencies.	TBD	High	Fix: TBD	Fix: TBD	Reporter Portal
6	Open	N/A	Files containing more than 6 Million total records (FDIDs + CAT Customers) may not return feedback in the times specified within the Full CAIS Technical Specifications.	Code Release	Medium	Fix : TBD	Fix: TBD	Feedback Files
7	Open	N/A	Submissions Report is displaying negative outstanding counts for rejections and inconsistencies. Also, the export is missing FDID accepted and FDID rejected columns.	Code Release	Medium	Inconsistencies Fix: 10/31/22 Rejections Fix: TBD	Inconsistencies Fix: 11/07/22 Rejections Fix: TBD	Reporter Portal
8	Open	N/A	Use of the Manual Submission within the Reporter Portal UI does not currently allow a user to enter extended text characters properly for the <i>accountName</i> field. Submission of extended text characters in the field via SFTP or upload of files within the Reporter Portal does allow for the extended text properly.	Code Release	Medium	Fix : TBD	Fix: TBD	Reporter Portal
9	Open	N/A	In instances when an attempt to repair is also rejected, the user is unable to view the new rejection on the error identification date which means the feedback does not match the rejections on the reporter portal screen.	Code Release	Medium	Fix: TBD	Fix : TBD	Reporter Portal

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
10	Open	N/A	Instances when an error occurs for a customer record where the same CAT customer is reported with multiple customerRecordID values, SFTP feedback will include only one of the customerRecordIDs. The portal feedback displays all customerRecordIDs related to the error.	Code Release	Medium	Fix: TBD Specification Update: TBD	Fix: TBD Specification Update: TBD	Feedback Files
11	Open	N/A	When a filter has been applied to the Rejections table, the CSV file downloaded includes all records in the table rather than only filtered records.	Code Release	Low	Fix : TBD	Fix : TBD	Reporter Portal
12	Open	N/A	In limited instances, for dates 9/22/22 and 9/23/22, impacted inconsistencies were erroneously duplicated for the same Customer. Resolving one of them using the <i>updateNotification</i> does not resolve all of the Customer's outstanding Inconsistencies.	Data Fix	Low	Fix: TBD	Fix: TBD	Reporter Portal

	#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
:	13	Open	N/A	The customerRejectionEventID conditional attribute within the CAIS Data Feedback File is not present for rejections against customer records. This field is displayed on the reporter portal as a 'Text' rather than 'Unsigned'.	Code Release	Low	Specification Update: TBD	Specification Update: TBD	Feedback Files Reporter Portal
:	14	Open	24001, 24005	Correction attempt with a <i>rejectionID</i> unknown to CAIS generates an incorrect warning of 24005 instead of 24001.	Code Release	Low	Fix: TBD	Fix: N/A	Data Validation
:	15	Open		FDID Version Report includes FDIDs that have been previously ended.	Code Release	Low	Fix: TBD	Fix: TBD	Reports
:	16	Open	N/A	Duplicate rows are present in the downloaded file when downloading the Rejections table from the Reporter UI.	Code Release	Low	Fix: TBD	Fix: TBD	Reporter UI

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
17	Open	22526, 22914	Incorrectly generating Error code 22526 (customerRecordID not present in paired Identifiers file) instead of 22914 when the Paired TID Record fails validation.	Code Release	Medium	Fix: TBD	Fix: TBD	Data Validation
18	Open		Intermittent instances where the CAIS system incorrectly generates subsequent nightly inconsistencies on customer records that have already been resolved with a prior submission.	Code Release	Low	Fix: TBD	Fix: TBD	Data Validation
19	Open	N/A	Rejection feedback and material inconsistences for files submitted as of 11/21/22 are currently unavailable in the CAT CAIS Industry Test environment reporter portal. This feedback is available via SFTP.	TBD	High	Fix: TBD	Fix: N/A	Reporter Portal
20	Open	N/A	Resolved rejections and inconsistencies continue to be displayed on the screens even after 10 days of resolution.	TBD	Low	Fix: TBD	Fix: TBD	Reporter Portal
21	Open	N/A	User is unable to filter on the submission date due to submission timestamp available in UTC format.	Code Release	Low	Fix: TBD	Fix: TBD	Reporter Portal

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected
22	Open	22523	Intermittent instances of incorrectly generated error code 22523 (Customer Record rejected because an associated FDID was Rejected) where the firm is not able to resolve the error.	Code Release	Medium	Fix: TBD	Fix: TBD	Data Validation
23	Open	22016	Rejection feedback does not include the FDIDs being rejected in instances when the <i>ItidEffectiveDate</i> and/or <i>ItidEndDate</i> values are missing or not properly formatted. In such scenarios the customer record is rejected with the error code 22523 (Customer Record rejected because an associated FDID was Rejected).	Code Release	Medium	Fix: TBD	Fix: TBD	Data Validation
24	Open	Multiple	Incorrectly rejecting extended text data type fields when the field includes limited set of printable ASCII characters on extended range.	Code Release	Low	Fix: TBD	Fix: TBD	Data Validation
25	UPDATED - Open	22034	Incorrectly generating error code 22034 (Data type violation – FDID) when submitting records with a branchOfficeCRD or registeredRepCRD using the Manual Submission Form.	TBD	Low	Fix: TBD	Fix: TBD	Data Validation
26	NEW - Open	N/A	Intermittent instances of rejection and inconsistency repairs not being properly reflected in the submissions report.	TBD	Medium	Fix: TBD	Fix: TBD	Reporter Portal

CAT Full CAIS Recently Closed Issues List As of 1/04/2023

#	Status	Error Code	Summary	Resolu tion	Priority	Test Environment Targeted Release Date/Workaround	Production/Production Mirror Environments Targeted Release Date/Workaround	Area Affected

CAT CAIS Planned Enhancements - Open

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date	Production/Production Mirror Environments Targeted Release Date	Area
1	Open	N/A	The Update button on a Manual Form Submission is enabled when viewing a previously added record. The button should be disabled until at least one field is updated by the user.	Code Release	Low	Fix: TBD	Fix: TBD	Manual Form Submission
2	Open	N/A	When selecting date values in the Manual Form Submission, the date is not selected when the user first clicks a date. The date is only selected on the second click.	Code Release	Low	Fix: TBD	Fix: TBD	Manual Form Submission
3	Open	N/A	Certain columns are not displayed in the Submission Report by default.	Code Release	Low	Workaround: User may add the columns to their view. Fix: TBD	Fix: N/A	Reporter Portal

CAT CAIS Planned Enhancements - Recently Closed

#	Status	Error Code	Summary	Resolution	Priority	Test Environment Targeted Release Date	Production/Production Mirror Environments Targeted Release Date	Area

CAT CAISPlanned Full CAIS Phase Specification Updates

	# Si	Status	Summary	Publish Date	Spec Version	Effective Date - Test	Effective Date – Prod/Prod Mirror
	1 Puk	blished	Add a new <i>fdidEndReason</i> value of 'INACTIVE' as option to end FDIDs that have had no CAT-reportable activity events (e.g., MENO, MEOR, MEOT, etc.) associated with the Account in the prior six months. For the purposes of periodic refresh requirements, monthly refresh report excludes any FDID with an <i>fdidEndReason</i> of 'INACTIVE' populated and an <i>fdidEndDate</i> set on or before the date of the report.	3/9/22	2.0 r7	TBD	TBD
	2 C	Open i	Update the description of Error Code 22523 – Customer Record rejected because an associated FDID was rejected – to include that the Error Code is also returned in the event the Customer Record is not associated to at least one FDID within the submission file.	TBD	2.0 r10	N/A	N/A
:	3 C	Open	Update the October 11, 2022 date in the description of the <i>role</i> value of 'AUTH3RD' to be consistent with revised FAQ T7. Specifically, prior to June 12, 2023, this <i>role</i> may be used when the Industry Member itself has authority to place orders for the Account without prior approval of the account holder(s) and is not the holder of the account. Effective June 12, 2023, the <i>role</i> for the Industry Member must be reported as 'AUTHREP'.	TBD	2.0 r10	N/A	N/A
	4 C	Open I	Clarify the description of the <i>customerType</i> value of 'RIC'- Customer is a Registered Investment Company, as defined in the Investment Company Act of 1940 (15 U.S.C. § 80a–3(a)(1)), if maintained in the Industry Member's general customer and account records.	TBD	2.0 r10	N/A	N/A
	5 (Inan	Update the definition of the sentinel file for the Nightly Inconsistencies scans to remove the .bz2 compression. The sentinel file does not contain any significant data and does not require the compression.	TBD	2.0r 10	N/A	N/A

^{*} Planned Technical Specification updates are subject to approval by the CAT NMS Plan Operating Committee.

CAT CAISPlanned Full CAIS Phase Specification Updates

#	Status	Summary	Publish Date	Spec Version	Effective Date - Test	Effective Date – Prod/Prod Mirror
6	Open	Clarify that a total of 2,000 Customer Records can currently be associated with an FDID Record. Create an additional Error Code for more granularity on this validation, currently feedback provided under Error Code 23999 (Unhandled Exception).	TBD	2.0 r10	7/31/22	8/8/22
7		Update the Table 17 and Table 18 entries for the file status of COMPLETED_FILE_TIMEOUT to include the status is also returned in the CAIS Data Feedback or TIDS Feedback files in the event the paired file is received but reaches a COMPLETED_INTEGRITY_ERROR state.	TBD	2.0r 10	N/A	N/A
8	Open	Clarify that the nightly inconsistencies scan feedback for Material Inconsistencies where the Industry Member is Impacted by submissions of another Industry Member is provided to the Impacted Industry Member no later than 8AM ET each processing day.	TBD	2.0 r10	N/A	N/A
9	Open	Remove error code 22066 (<i>roleStartDate</i> set prior to <i>fdidDate</i>).	TBD	2.0 r10	7/31/22	8/8/22
10	Open	Add warning code 24008 (Data Type Violation within <i>correctionList</i>) – present in LTID Specification but was not copied over to Full CAIS Specifications.	TBD	2.0 r10	N/A	N/A

^{*} Planned Technical Specification updates are subject to approval by the CAT NMS Plan Operating Committee.

CAT CAISPlanned Full CAIS Phase Specification Updates

#	Status	Summary	Publish Date	Spec Version	Effective Date - Test	Effective Date – Prod/Prod Mirror
1	Open	Update Table 19 to clarify that <i>updateNotifications</i> is a Main JSON Object.	TBD	2.0 r10	N/A	N/A
1	2 Open	Update Table 17 to clarify that <i>correspondentCRD</i> is only populated in the feedback file when <i>correspondentCRD</i> is populated in the submission file.	TBD	2.0 r10	N/A	N/A
1	3 Open	Update Table 17 to clarify that the data type for <i>addrType</i> is Choice rather than Text (2).	TBD	2.0 r10	N/A	N/A
1	4 Open	 Table 17: Update the statusHistory to include COMPLETED_INTEGRITY_ERROR and INCOMPLETE_PROCESSING FAILURE. Table 18: Update statusHistory to include COMPLETED_FILE_TIMEOUT and INCOMPLETE_PROCESSING_FAILURE. Table 19: Update submissionStatus to include COMPLETED_WITH_REJECTIONS, COMPLETED_WITHOUT_REJECTIONS, and CANCELLED_BY_SUPPORT, as well as remove COMPLETED. Note: the submissionStatus attribute is slated for removal from the Submission Inconsistencies Feedback File in the future (effective date is TBD). 	TBD	2.0 r10	N/A	N/A
1	5 Open	Clarify the description of <i>customerType</i> value of 'BD' - Customer is a US registered Broker/Dealer, if maintained in the Industry Member's general customer and account records. Effective July 11, 2023, 'BD' must be populated for all US registered Broker/Dealer customer types, including for broker-dealer Customers that were not identified as 'BD' prior to July 11, 2023.	TBD	2.0 r10	N/A	N/A

^{*} Planned Technical Specification updates are subject to approval by the CAT NMS Plan Operating Committee.

General Announcements and Reminders

Announcement Regarding Material Inconsistencies

- As <u>announced</u> on December 21, 2022, FINRA CAT plans to temporarily disable the Material Inconsistency and related *updateNotification* validations.
 - Update: The effective date is January 16, 2023 in the Test Environment and January 23, 2023 in the Production Environment.
 - Plans for re-enabling inconsistencies and related updateNotification validations are still under consideration.

FINRA CAT Announcements and Reminders

- > The next CAT CAIS Checkpoint call will be on Wednesday, January 11, 2023, at 4:15 pm ET.
- Connectivity Guides, Reporting Scenarios, Use Cases, and updated FAQs available at catnmsplan.com.

Industry Member Timeline Design

Requirement	Date
Production Certification Deadline	July 25, 2022
 Interim reporting obligation 1: CAT Submitters Partial Submissions. For a single date within the range specified, complete a scheduled partial submission to the Prod Environment in Full CAIS Format. FINRA CAT will begin contacting CAT Submitters on August 1 to schedule their partial submission dates. 	August 15 – September 15, 2022
 Interim reporting obligation 2: All Industry Members – Submission of all FDIDs and Customers For a single date within the range specified, complete a scheduled submission of the FDID Population with CAT-Reportable activity between June 12, 2022 and September 30, 2022 to the Prod Environment in Full CAIS format. FINRA CAT will begin contacting all Industry Members on October 3 to schedule their specific reporting date. 	October 10 – October 31, 2022
 Interim reporting obligation 3: Daily reporting of FDID and Customer Data All Industry members must begin daily reporting of FDID records and changes/additions for all CAT-Reportable Activity beginning June 12, 2022 through at least September 30, 2022. Corrections to reported data are not required until Interim Reporting Obligation 4. 	November 7, 2022
 Interim reporting obligation 4: All outstanding Rejections and Material Inconsistences addressed All outstanding rejections and Material Inconsistences for all CAT-reportable activity beginning June 12, 2022 are resolved. 	March 10, 2023
 Full CAIS Compliance date (Error correction timeline fully enforced) All error repair and material inconsistency resolution deadlines are enforced. 	March 17, 2023

An <u>Announcement</u> was published and the <u>Timeline</u> was updated. Please see <u>CAT Alert 2022-01</u> for more information.

FINRA CAT Helpdesk

Questions may be directed to the FINRA CAT Helpdesk at 888-696-3348 or help@finracat.com

How to Ask a Question during Today's Call

For participants using computer audio:

- Click the "Raise Hand" button at the bottom of the participants window.
- A visual prompt will indicate that your line has been unmuted.

For participants using phone audio:

- Enter *9 on your phone keypad.
- An audio prompt will indicate that your line has been unmuted.

Appendix —

Industry Test Environment											
	Monday, 12/26	Tuesday, 12/27	Wednesday, 12/28	Thursday, 12/29	Friday, 12/30	Saturday, 12/31	Sunday, 1/1				
Number of Total Submitters	8	13	18	20	17	6	3				
Number of Unique Firms	8	60	210	142	117	9	3				
Number of Files Received	Total: 186 Reporter Portal: 0 SFTP: 186	Total: 284 Reporter Portal: 0 SFTP: 284	Total: 679 Reporter Portal: 1 SFTP: 678	Total: 463 Reporter Portal: 5 SFTP: 458	Total: 509 Reporter Portal: 1 SFTP: 508	Total: 25 Reporter Portal: 0 SFTP: 25	Total: 3 Reporter Portal: 0 SFTP: 3				
Number of Files Rejected	100	96	106	107	107	2	0				
File Reject Rate	53.76%	33.80%	15.61%	23.11%	21.02%	8.00%	0.00%				

Industry Test Environment										
	Monday, 12/26	Tuesday, 12/27	Wednesday, 12/28	Thursday, 12/29	Friday, 12/30	Saturday, 12/31	Sunday, 1/1			
FDID Records Accepted	153,337	297,025	258,908	192,255	58,010	3,765	1			
FDID Records Rejected	10,635	100,327	17,865	17,074	7,861	42	4			
FDID Records Submitted	163,972	397,352	276,773	235,797	65,871	3,807	5			
FDID Record Rejection Rate	6.49%	25.25%	6.45%	7.24%	11.93%	1.10%	80.00%			

Industry Test Environment										
	Monday, 12/26	Tuesday, 12/27	Wednesday, 12/28	Thursday, 12/29	Friday, 12/30	Saturday, 12/31	Sunday, 1/1			
Customer Records Accepted	39,632	201,334	184,710	132,762	92,876	163	2			
Customer Records Rejected	2,892	104,621	15,458	12,950	13,175	104	6			
Customer Records Submitted	42,524	305,955	200,168	145,712	106,051	267	8			
Customer Record Rejection Rate	6.80%	34.19%	7.72%	8.89%	12.42%	38.95%	75.00%			